



Daviess-Martin County
REMC

www.dmremc.com

CONTACT US

Toll Free: 800-762-7362

OFFICE HOURS

7:30 a.m.–4 p.m., Monday–Friday

STREET ADDRESS

12628 E. 75 N, Loogootee, IN 47553

MAILING ADDRESS

P.O. Box 430, Loogootee, IN 47553

SERVICE INTERRUPTIONS

To report an outage or emergency, call 812-295-4200 or 800-762-7362 day or night.

BOARD OF DIRECTORS

Travis Summers, *President*

Brandt Schuckman, *Vice President*

Amy Burris, *Secretary*

Josh Dove, *Treasurer*

August Bauer

John Edwards

Terry Chapman

MONTHLY MEETING

Tuesday, Sept. 26, 7 p.m.,

Daviess-Martin County REMC office

BILL PAYMENT OPTIONS

SmartHub — online bill payment system

Budget billing

Auto bank draft

Drive-thru window

Night depository

Credit card payment (VISA,

Discover and MasterCard accepted)

Pay-by-phone: 1-888-222-0624

MISSION STATEMENT

“Our mission is to provide safe, reliable electricity and quality services for our members at a reasonable cost.”

Daviess-Martin County REMC members understand that (approximately) \$6.47 paid to receive electric service from Daviess-Martin County REMC each year is for a subscription to Indiana Connection.



LIKE US ON FACEBOOK

www.facebook.com/daviessmartincountyremc

Power IN YOUR hands



You may have asked yourself, what makes electric co-ops different from other types of utilities? This month, I thought I'd tell you a few of the things that make electric cooperatives different.

Because we're a co-op, we operate a little differently than other utilities. Daviess-Martin County REMC's decisions are made locally, by directors who also live right here in our community. Everyone who pays to receive electricity from the co-op is a member. When you pay your electric bill each month, your money stays here – to pay for the electricity used, or to make improvements to our local system to strengthen service reliability. The money you pay the co-op doesn't line the pockets of shareholders five states away. We're a co-op, and we exist to provide a service to you, our local members.

You may notice that throughout the year, we schedule opportunities for you to attend co-op events, like our annual meeting and member appreciation day, so we can hear from you. We conduct an annual survey to gather your feedback on co-op programs and services so that we can plan and adjust for the future.

Our success lies in your satisfaction, which is why we offer these opportunities to engage and listen to what you have to say.

Because you're part of an electric cooperative, you can count on our team to maintain local jobs, at-cost

electricity and first-class service, no matter what the economy — and supply chain issues — throw at us.

Daviess-Martin County REMC is striving to keep our costs as low as possible so we can keep more money in your pocket. We want to help you maximize the value you can get from our services and offerings.

We keep our members updated with what is going on at the co-op through our Facebook page. Whenever there is an event, that will be your source for the most up-to-date information.

Please know that you — the members of Daviess-Martin County REMC — are at the heart of everything we do. Co-ops adhere to seven guiding cooperative principles that reflect core values of honesty, transparency, equity, inclusiveness and service.

We exist to serve you and provide the quality, reliable, friendly service you expect and deserve. While we've grown over the years, we're still driven by the same guiding principles to serve our community. We hope to see or hear from you soon. This co-op was created for you, the members. The power is in your hands.



RYAN DANT
Chief Executive Officer

co-op news



LOOK OUT FOR SCAMS

Recently we received a call from a member regarding a scam they encountered with a caller pretending to be a Daviess-Martin County REMC employee. Unfortunately, scammers are everywhere and we want you to be aware of what to do if you run into one.

- If someone calls your home phone or cellphone demanding you pay your electric bill immediately, gather as much information as you can from that individual, hang up the phone and contact the local authorities. Scammers often use threats and urgency to pressure you into giving them your bank account number. Daviess-Martin County
- If someone comes to your home claiming to be an employee of Daviess-Martin County REMC that needs to collect money or inspect parts of your property, call us to verify they are, in fact, an employee. If they are not, call local authorities for assistance and do not let the individual into your home.

REMC will never ask you to offer up personal finance information over the phone; any over-the-phone payments are only accepted by our pay-by-phone system. If you have any doubts about your utility bill, contact the Daviess-Martin County REMC office.

Residential rebates

Rebates offered on:

- Water heater
- Geothermal heat pump
- Air source/dual fuel heat pump
- Mini-split heat pump
- HVAC tune-up

Visit
dmremc.com
to apply by
Dec. 15, 2023.



Mark your calendars!

**MEMBER APPRECIATION DAY:
Wednesday, Oct. 25, 2023**

Check October's magazine for more information.

CLAIM YOUR CAPITAL CREDIT

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One of the benefits of being a DMREMC member is patronage capital credits. Patronage capital credits come from margins, or money left over at the end of the year after all operating costs and expenses have been paid. These margins are allocated to each member's capital credit account based on how much electricity the member purchased that year.

Each year the board of directors determines if the cooperative is financially able to pay prior years' capital credits back to the members. When so approved, the cooperative refunds designated prior year's capital credits to the members who used electricity during the designated years. This year's designated unclaimed credits are for 1991 through 1995.

Even if you move and are no longer a member of the cooperative, the capital credits remain in your account. Be sure to update your mailing address with Daviess-Martin County REMC if you move so we can send future capital credit checks to the correct address.

There is an extensive amount of unclaimed capital credits and the REMC is taking steps to distribute capital credits to current and former DMREMC members. This list is posted on the Daviess-Martin County REMC website homepage.

Interested individuals should review the "Unclaimed Capital Credits" list and call the REMC office during normal weekday business hours at 812-295-4200 to gather details on the owner's name and amount of owner's interest. A request for retirement of capital credits will need to be filled out in the "Claim Form" link on our website.

If said credits are not duly claimed within sixty (60) days between Sept. 1, 2023 and Oct. 31, 2023, the sum owed by the cooperative to any member shall be treated as donated cash.

Current active members will receive a bill credit for unclaimed prior years' retirement amounts after the 60-day period.

YOUR CHANCE TO WIN \$50!

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In each issue of the magazine, Daviess-Martin County REMC asks our readers three questions. The answers can be found in the articles of Indiana Connection. Clip the coupon below along the dotted line. Fill it out and return it to our office with your monthly payment before the 20th of the month. (Delinquent members are not eligible.)

Each month, a winner will be drawn from the entries submitted. Make sure you bring or mail in your most recent coupon, as the coupons are dated monthly. Members with automatic payment accounts will be entered in the contest as well. Copies will not be accepted, and coupons are not available at the office! Winners will be notified and their names will be published in the following issue of Indiana Connection.

JULY WINNER:
Knepp's Molding

For bills dated the 5th of the month and paid by the 20th.

1. Capital Credits can be claimed from Sept. 1, 2023 through _____.
2. Member Appreciation Day will be held on _____.
3. If you believe you are the target of a utility scam, contact _____.

NAME: _____

ADDRESS:

ACCOUNT NO.: _____

PHONE NO.: _____



Power outage?

Ways to report your outage:



During office hours
Call 812-295-4200



After hours
Call toll-free
800-762-7362



Online
Use your SmartHub
account any time
of day.

Please avoid:

Facebook and Instagram cannot be monitored 24/7, so we ask that you please avoid using these apps to report your outage.