



Davies-Martin County

REMC

www.dmremc.com

CONTACT US

Toll Free: 800-762-7362

OFFICE HOURS

7:30 a.m. – 4 p.m., Monday – Friday

STREET ADDRESS

12628 E 75 N, Loogootee, IN 47553

MAILING ADDRESS

P.O. Box 430, Loogootee, IN 47553

SERVICE INTERRUPTIONS

To report an outage or emergency, call 812-295-4200 or 800-762-7362 day or night.

BOARD OF DIRECTORS

Travis Summers, *President*

Brandt Schuckman, *Vice President*

Amy Burris, *Secretary*

Josh Dove, *Treasurer*

August Bauer

John Edwards

Terry Chapman

MONTHLY MEETING

Tuesday, Nov. 22, 7 p.m.,

Davies-Martin County REMC office

BILL PAYMENT OPTIONS

SmartHub — online bill payment system

Budget billing

Auto bank draft

Drive-through window

Night depository

Credit card payment (VISA, Discover and MasterCard accepted)

Pay-by-phone: 1-888-222-0624

MISSION STATEMENT

"Our mission is to provide safe, reliable electricity and quality services for our members at a reasonable cost."

Savings Tip

READY FOR THE WINTER CHILL?

One of the easiest ways to keep your home heating system running efficiently is to regularly replace filters. If your central air system has a furnace filter, it should be replaced about every 90 days.

— U.S. DEPARTMENT OF ENERGY



LIKE US ON FACEBOOK

www.facebook.com/daviesmartincountyremc

co-op news

Know the signs of a scam



It's no secret that consumers with a water, gas or electricity connection have long been targets for utility scams, but fraudsters

have changed their tactics since the Covid-19 pandemic. As consumers became more reliant on technology for work, school and commerce, scammers noted these shifts and adapted their tactics to this changed environment.

Imposter scams are the number one type of fraud reported to the Federal Trade Commission. While scam artists may come to your door posing as a utility worker who works for the "power company," in today's more connected world, attempts are more likely to come through an electronic device, via email, phone or text.

COMMON TYPES OF SCAMS

A scammer may claim you are overdue on your electric bill and threaten to disconnect your service if you don't pay immediately. Whether this is done in-person, by phone, text or email, the scammers want to scare you into immediate payment so you don't have time to think clearly.

If this happens over the phone, simply hang up. If you're concerned about your bill, call us at 812-295-4200. Our phone number can also be found on your monthly bill and on our website, www.dmremc.com. If the scam is by email or text, delete it before taking any action. If you're unsure, you can always contact us, or use Smart Hub to check the status of your account. Remember, Davies-Martin County REMC will never attempt to demand immediate payment after just one notice.

Some scammers may falsely claim you have been overcharged on your bill and say they want to give a refund. It sounds easy. All you have to do is click or press a button to initiate the process. If you proceed, you will be prompted to provide banking or other personal information. Instead of money going into your bank account, the scammers can drain your account and use personal information such as a social security number for identity theft.

If this "refund" scam happens over the phone, just hang up and block the phone number to prevent future robocalls. If this scam attempt occurs via email (known as a

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“phishing” attempt) or by text (“smishing”), do not click any links. Instead, delete it, and if possible, block the sender. If you do overpay on your energy bill, Daviess-Martin County REMC will automatically apply the credit to your next billing cycle. When in doubt, contact us.

DEFEND YOURSELF AGAINST SCAMS

Be wary of calls or texts from unknown numbers. Be suspicious of an unknown person claiming to be a utility worker who requests banking or other personal information.

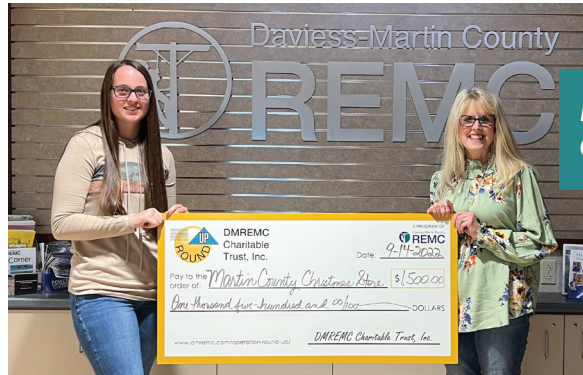
Never let anyone into your home that you don't know unless you have a scheduled appointment or reported a problem. When we perform work on our members' property or come into your home, our employees are professionals and will always identify themselves.

We want to help protect our community against utility scams, and you can help create the first line of defense. Please report any potential scams to us so we can spread the word to prevent others in the community from falling victim.

RYAN DANT

General Manager

OPERATION ROUND UP Third quarter grants awarded



MARTIN COUNTY CHRISTMAS STORE

Pictured: DMREMC Communications Specialist Becca Hollaway and Martin County Toy Store Co-Chairman Pam Lockwood

Martin County Christmas Store received a grant for \$1,500 to assist in purchasing toys and other items for this year's Christmas Store. Since 1998, the Martin County Toy Store has become a valuable asset to many families in Martin County during the Christmas season. Last year, the toy store served 123 families shopping for a total of 351 children.



COMFORTING HEARTS

Pictured: Becca Hollaway and Comforting Hearts President and Founder April Hunt

Comforting Hearts All-inclusive Playground received a grant for \$1,000 to aid in the purchase of a therapeutic and fun Cozy Dome Sensory play piece of all-inclusive playground equipment. The Cozy Dome offers kids a place to escape the busy playground and take time by themselves.



YOUTH FIRST INC.

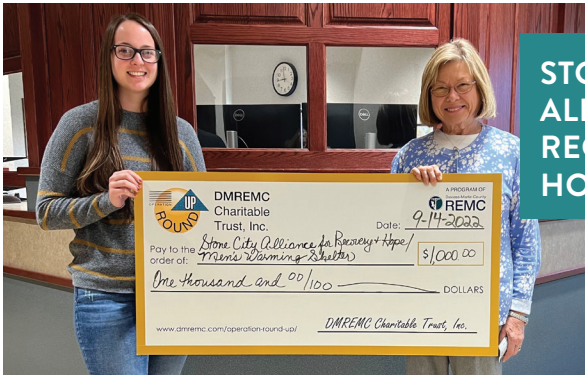
Pictured: Youth First Regional Development Officer Janay Sharp and Becca Hollaway

Youth First Inc. received a \$1,000 grant to assist in paying for the Youth First program in Loogootee schools. The program will provide educational presentations to students, individualized care for at-risk kids through small group sessions, and indicated case work mentoring for kids referred by teachers, parents and themselves.



DAVIESS COUNTY PARTNERSHIP INC.

Daviess County Partnership received a grant for \$1,500 to aid in the Jubilee Christmas assistance program for families in Daviess County who have children ages birth through 15 and have an income of less than 200% of the poverty level. Families will choose gifts to wrap and put under their Christmas trees. The organization was created to connect Daviess County people to resources that meet their needs.



STONE CITY ALLIANCE FOR RECOVERY AND HOPE INC.

Pictured: Becca Hollaway and Stone City Alliance for Recover and Hope Inc./ Men's Warming Shelter Treasurer Linda Smith

The Stone City Alliance for Recovery and Hope Inc. received a \$1,000 grant for the purchase of new bedding for the Men's Warming Shelter. The mission of the organization is to provide food, shelter, clothing and case management services during the winter season for homeless men in Bedford, along with surrounding Lawrence County communities.

Check out SmartHub

Daviess-Martin County REMC makes it convenient and easy to pay your bill and see account information through SmartHub.

If you are not a SmartHub user yet, go to our website at www.dmremc.com or download the SmartHub app on your mobile device.



YOUR CHANCE TO WIN \$50!

In each magazine issue, Daviess-Martin County REMC asks our readers three questions. The answers can be found in the articles of Indiana Connection. Clip the coupon below along the dotted line. Fill it out and return it to our office with your monthly payment before the 20th of the month. (Delinquent members are not eligible.)

Each month, a winner will be drawn from the entries submitted. Make sure you bring or mail in your most recent coupon, as the coupons are dated monthly. Members with automatic payment accounts will be entered in the contest as well. Copies will not be accepted, and coupons are not available at the office! Winners will be notified and their names will be published in the following monthly issue of Indiana Connection.

SEPTEMBER WINNER:

Terry Clouse from Mitchell

For bills dated the 5th of the month and paid by the 20th.

1. Concerned about your bill?
Call us at 812-_____-_____.
2. Pay your bill and see
account information through
_____.
3. Five local organizations
received Operation Round Up
grants in the _____
quarter.

NAME:

ADDRESS:

ACCOUNT NO.:

PHONE NO.:



2023 POCKET CALENDARS ARE NOW AVAILABLE.

Stop by the Daviess-Martin County REMC office to pick up yours!

Thanking OUR KEY ACCOUNTS

Every year, Daviess-Martin County REMC, Orange County REMC, Southern Indiana Power and Dubois REC host the Cooperative Classic Golf Scramble as a way to thank our key accounts.

We had perfect weather all day and a great turnout for the event. The day started with registration and lunch, was followed by an 18-hole play, and finished with dinner with prizes distributed.

This year, Daviess-Martin County REMC had five key accounts teams — one Daviess-Martin County REMC team, two Graber Post Buildings teams, one Riverview Farms team and one Grain Processing Corporation team. A Graber Post team even finished third!



Daviess-Martin County REMC team

From left: CEO Ryan Dant, Board Member John Edwards, Board President Travis Summers and Curt Johnson from the Martin County Community Foundation.



Graber Post Building third place team

From left: Kenny Wagler, Cory Padgett and Adam Wagler. Not pictured Brook Tarr.

OFFICE CLOSINGS

The Daviess-Martin County REMC office will be closed for **Veterans Day** on Nov. 11 and for **Thanksgiving** on Nov. 24-25.

