



Daviess-Martin County  
**REMC**

[dmremc.com](http://dmremc.com)

**CONTACT US**

Toll Free: 800-762-7362

**OFFICE HOURS**

7:30 a.m.–4 p.m., Monday–Friday

**STREET ADDRESS**

12628 E. 75 N, Loogootee, IN 47553

**MAILING ADDRESS**

P.O. Box 430, Loogootee, IN 47553

**SERVICE INTERRUPTIONS**

To report an outage or emergency, call  
812-295-4200 or 800-762-7362 day or night.

**BOARD OF DIRECTORS**

Brandt Schuckman, *President*

Joshua Dove, *Vice President*

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August Bauer

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**MONTHLY MEETING**

Tuesday, Sept. 23, 7 p.m.

Daviess-Martin County REMC office

**BILL PAYMENT OPTIONS**

SmartHub — online bill payment system

Budget billing

Auto bank draft

Drive-thru window

Night depository

Credit card payment (VISA,

Discover and MasterCard accepted)

Pay-by-phone: 855-951-3760

**MISSION STATEMENT**

"Our mission is to provide safe, reliable  
electricity and quality services for our  
members at a reasonable cost."

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# Saving energy during peak times *benefits all*

Conserving electricity during peak energy use times not only lowers your monthly bill, but it can also benefit our entire community.

"Peak times" refer to periods of the day when the demand for electricity is highest. Think early mornings when people are getting ready for work or school, and evenings when families return home, cook dinner, and unwind with electronics. When everyone uses energy at once, it adds pressure on the electric grid.

Daviess-Martin County REMC works around the clock to ensure electricity flows to your home whenever you need it. Behind the scenes, an enormous and intricate system is at work — one of the most complex machines in the world: the U.S. power grid. The grid is made up of three major interconnections that span the country, each managing supply and demand through regional authorities to keep the lights on and our economy running smoothly.

Electricity comes from a diverse mix of sources — hydropower, natural gas, coal, solar, nuclear, wind, and more. Some power plants can respond quickly to spikes in demand, while others are less flexible. Once energy is generated, it travels through high-voltage transmission lines to local utilities, like Daviess-Martin County REMC,

which then delivers it to your home or business through distribution power lines.

When electricity demand surges during peak times, generating or purchasing power is more expensive. If supply can't keep up, the risk of outages increases. That's why using less energy during peak hours is more important than ever. It eases strain on the grid and helps you save money.

How can you "beat the peak"? Start by adjusting your thermostat a few degrees during peak hours. Smart thermostats can automate this for you. Delay using energy-hungry appliances like ovens, clothes washers and dryers, and dishwashers until later in the evening.

Small actions taken by many households can lead to big results. When we all work together to reduce energy use during peak times, we protect our power grid, help control costs, and ensure reliable electricity for our communities.



**RYAN DANT**  
*Chief Executive  
Officer*

## Watch for SCAMS

Scammers are constantly finding new ways to target utility customers.

Every day, fraudsters impersonate utility companies in an attempt to steal your personal information and money. These scam callers often claim you have an overdue bill and demand immediate payment, threatening to disconnect your service if you don't comply.

Here are a few tips to remember if you receive one of these calls:

- 1** Daviess-Martin County REMC will never demand payment from you.
- 2** Daviess-Martin County REMC will not ask for your card information over the phone.
- 3** Daviess-Martin County REMC will not ask for alternate payment methods like gift cards.



## 5 STEPS FOR SAFE DIGGING

Working on an outdoor project? Careless digging poses a threat to people, pipelines and underground facilities. Always call 8-1-1 first. Here are five easy steps for safe digging:



### 1. NOTIFY

Call 8-1-1 or make a request online two to three days before your work begins. The operator will notify the utilities affected by your project.

### 2. WAIT

Wait two to three days for affected utilities to respond to your request. They will send a locator to mark any underground utility lines.

2-3

### 3. CONFIRM

Confirm that all affected utilities have responded to your request by comparing the marks to the list of utilities the 8-1-1 call center notified.



### 4. RESPECT

Respect the markers provided by the affected utilities. The markers are your guide for the duration of your project.



### 5. DIG CAREFULLY

If you can't avoid digging near the markers (within 18-24 inches on all sides, depending on state laws), consider moving your project location.



Source: [call811.com](http://call811.com)

# EMPLOYEE ANNIVERSARY

We wanted to thank the following employee for his time at DMREMC. He is key to providing you with the best service possible.



**JESSE  
SWARTZENTRUBER**  
**SEPT. 18**  
**2 YEARS**



# YOU'RE *invited!*

Join us on **Thursday, Oct. 16**, at the Daviess-Martin County REMC office for our Annual Member Appreciation Day!

Full details of the day will be in the October issue of Indiana Connection magazine.

## YOUR CHANCE TO WIN \$50!

In each issue of the magazine, Daviess-Martin County REMC asks our readers three questions. The answers can be found in the articles of Indiana Connection. Clip the coupon below along the dotted line. Fill it out and return it to our office with your monthly payment before the 20th of the month. (Delinquent members are not eligible.)

Each month, a winner will be drawn from the entries submitted. Make sure you bring or mail in your most recent coupon as the coupons are dated monthly. Copies will not be accepted, and coupons are not available at the office! Winners will be notified and their names will be published in a subsequent issue of Indiana Connection.

### MAY WINNER:

Allen Wagler of Loogootee

**For bills dated the 5th of the month and paid by the 20th.**

1. \_\_\_\_\_ refer to periods of the day when the demand for electricity is highest.
2. Member Appreciation Day will be on Thursday, \_\_\_\_\_.
3. Rebate programs are designed to help members become more \_\_\_\_\_, save money on their utility bills and contribute to a more sustainable environment.

**NAME:** \_\_\_\_\_

**ADDRESS:**

\_\_\_\_\_

\_\_\_\_\_

**ACCOUNT NO.:** \_\_\_\_\_

**PHONE NO.:** \_\_\_\_\_

☐ I would like to round my monthly bill up to the next whole dollar for Operation Round Up.

☐ I am already signed up for Operation Round Up.

# Residential Rebates

## Explore the powerful benefits available through our incentive programs

These programs are designed to help members become more energy-efficient, save money on their utility bills and contribute to a more sustainable environment.



### HVAC Tune-Up

Residential members are encouraged to have their HVAC systems serviced seasonally to maintain equipment and keep it running efficiently. The HVAC unit must be at least three years old to qualify, and the tune-up service must be performed by a licensed HVAC contractor.



### Electric Outdoor Equipment

With the electric outdoor equipment incentive, electric lawnmowers, trimmers, tillers, pressure washers, chainsaws and leaf blowers are all eligible, whether corded or cordless. This equipment is typically more environmentally friendly and energy-efficient.



### Air Source Heat Pumps (ASHP)

Incentivized ASHPs have an outdoor unit (heat pump) and an indoor unit (air handler) connected by tubing that circulates refrigerant. They are highly efficient in warmer climates and can include an auxiliary heating component for colder temperatures. Heat pumps can deliver up to 10 to 15 times as much energy as they consume.



### Geothermal Heat Pumps

These systems draw from the constant temperature beneath the ground instead of the outdoor air. Most installations are closed-loop systems with tubing buried underground or submerged in water. Geothermal heat pumps are often more costly to install but have long lifespans, typically 25 to 40 years, with a payback period of five to 10 years depending on the energy costs and available incentives.



### Mini-Split Heat Pumps

These work similarly to air-source heat pumps but are ductless, making them great options for room additions or ductless home retrofits. They have an outdoor unit (condenser/heat pump) and indoor air-handling units that can be installed on the wall or ceiling of each room.



### Heat Pump Water Heaters

This program encourages residential member-consumers to upgrade their less efficient standard electric resistance or fossil fuel-sourced water heater to a more efficient heat pump water heater. The equipment must be new and have a minimum UEF rating of 0.90.



### Wi-Fi Enabled Water Heaters

This program incentivizes the purchase of Wi-Fi enabled electric storage water heaters. The equipment must be new and have a minimum UEF rating of 0.90.